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☐	L70	L69 or l68 or l67	51052
☐	L69	705/1-4,10,26-27,21,40,44.ccls.	15566
☐	L68	709/220-225.ccls.	11714
☐	L67	707/1-6,10,100-104.1.ccls.	25415
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☐	L65	L64 and (harvester near5 system)	0
☐	L64	L63 and (business near5 profil$3)	33
☐	L63	L62 and (business near5 database$1)	69
☐	L62	(text near5 index$3) and (server$1 near5 search$3)	589
☐	L61	(text near5 server$1) and ((unstructured or structured) near5 (document$1 or record$1)) and (business or merchant) near5 (profil$3 or id$1) and @py<=2001and	2
☐	L60	L59 and (text and (archiv$3 or backup) and (discussion near5 forum$1))	5
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☐	L58	L57 and (newsgroup$1 or (discussion near5 group$1) or chat$3 and product$1)	25
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☐	L56	L55 and (sale$1 and data and (acquisit$3 or retriev$3 or receiv$3) and source$1)	180
☐	L55	(business and enterprise and customer$1 and profil$3) and @py<=2001	410

☐	L54	L53 and (newsgroups and discussion and forums)	41
☐	L53	L52 and ((customer$1 or user$1) near5 (id$1 or profil$3))	245
☐	L52	L51 and ((business$1 or merchant$1) near5 (id$1 or profil$3))	274
☐	L51	(application near5 service$1) and (internet or www) and (e$commerce)	2891
☐	L50	L49 and chat$3 and product$1	8
☐	L49	L48 and (text same document$1 and mail$3)	42
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☐	L47	(customer$1 near5 profil$3) and (business near5 profil$3)	375
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☐	L43	harvest and customer$1 and data and min$3 and business	179
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☐	L38	L37 and (search$3 or query$3) and (keyword$1 or word$1 or phrase$1)	1627
☐	L37	internet and discussion$1 and (news near5 group$1)	2733
☐	L36	L35 and (new near5 customer$1)	4
☐	L35	L34 and ((customer$1 or user$1) near5 (id$ or profil$3))	17
☐	L34	(business and enterpris$3).ti.	462
☐	L33	5983208 .uref.	8
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☐	L23	L22 and (news near5 groups)	32
☐	L22	L21 and (search$3 or query$3)	34
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☐	L19	(business near5 enterpris$3) and (index$3 near5 server$1)	185
☐	L18	(erp and sale$1).ti.	0

☐	L17	L16 and archiv$3	6
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☐	L15	L14 and internet and www and discussion$1	13
☐	L14	L13 and text and server$1	84
☐	L13	sale$1 and customer$1 and business and enterprise and resources and planning and data and mart	119
☐	L12	sale$1 and customer$1 and business and enterprise and resurce and planning and data and mart	0
☐	L11	sale$1 and customer$1 and business and enterprise and resurce and planning and data and mart and @py<=2001	0
☐	L10	L9 and data and mart$1	4
☐	L9	L8 and (discussion$1 or chat$3)	54
☐	L8	L7 and text and document$1	55
☐	L7	L6 and sale$1 and product$1	65
☐	L6	L5 and server$1	84
☐	L5	L4 and (business near5 profil$3)	85
☐	L4	L3 and (customer$1 near5 profil$3)	187
☐	L3	(enterprise resource planning) or erp	8224
☐	L2	(database near5 server$1) and (data near5 mart) and (business near5 enterpris$2) and @py<=2002	15
☐	L1	(database near5 server$1) and (data near5 mart) and (business near5 enterpris$2) and @py<=2001	0

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1 Applications in logistics, transportation, and distribution: Manufacturing supply chain applications 2: parameterization of fast and accurate simulations for complex supply networks
Brett Marc Duarte, John W. Fowler, Kraig Knutson, Esma Gel, Dan Shunk
December 2002 **Proceedings of the 34th conference on Winter simulation: exploring new frontiers**
Publisher: Winter Simulation Conference
Full text available: pdf(435.88 KB) Additional Information: full citation, abstract, references

More efficient and effective control of supply networks is conservatively worth billions of dollars to the world economy. Adopting an approach by which the basic disciplines of Industrial Engineering, Control Engineering, System Simulation and Business Re-Engineering are integrated into one comprehensive system has been known to produce impressive results. This paper discusses a modular approach to develop a discrete event simulation model that has the appropriate level of abstraction to capt ...

2 Business process, health care and service industry applications: Enterprise Simulation: framework for a strategic application
Milind M. Datar
December 2000 **Proceedings of the 32nd conference on Winter simulation**
Publisher: Society for Computer Simulation International
Full text available: pdf(149.19 KB) Additional Information: full citation, abstract, references

The term Enterprise Simulation (ES) is gaining acceptance among simulation practitioners. It is coming to represent certain tangible attributes, and its benefits seem apparent in providing a top-down perspective in system analysis. It is envisioned as the next wave of simulation applications that may bring simulation to a higher ground of applicability in the business application arena. ES does so by promising to extend the benefits of simulation modeling and analysis as it is performed today. L ...

3 Research contributions: A stage maturity model for enterprise resource planning systems use
Christopher P. Holland, Ben Light
April 2001 **ACM SIGMIS Database**, Volume 32 Issue 2
Publisher: ACM Press
Full text available: pdf(1.16 MB) Additional Information: full citation, abstract, references, index terms

Enterprise Resource Planning (ERP) systems dominate the information technology

landscape of many companies. Organizations are at different stages in the implementation process ranging from the initial analysis of implementation options, through completed standard implementations and to the sophisticated exploitation of ERP systems using advanced knowledge management, customer relationship management and supply chain management systems. The authors present a maturity model for ERP systems that id ...

Keywords: ERP, IS evolution, IS maturity, competitive advantage, enterprise resource planning, legacy systems, standard package, standard software, systems implementation

4 Knowledge management II: Concepts for usable patterns of groupware applications

Thomas Herrmann, Marcel Hoffmann, Isa Jahnke, Andrea Kienle, Gabriele Kunau, Kai-Uwe Loser, Natalja Menold

November 2003 **Proceedings of the 2003 international ACM SIGGROUP conference on Supporting group work**

Publisher: ACM Press

Full text available: pdf(305.46 KB) Additional Information: full citation, abstract, references, citings, index terms

Patterns, which are based on in-depth practical experience, can be instructing for the design of groupware applications as socio-technical systems. On the basis of a summary of the concept of patterns - as elaborated by the architect Christopher Alexander - its adoptions within computer science are retraced and relationships to the area of groupware are described. General principles for patterns within this domain are formulated and supported by examples from a wide range of experience with know ...

Keywords: CSCW, knowledge management, pattern, pattern language, socio-technical systems

5 Process and workflow management: Introducing eservices in business process models

Lerina Aversano, Gerardo Canfora

July 2002 **Proceedings of the 14th international conference on Software engineering and knowledge engineering SEKE '02**

Publisher: ACM Press

Full text available: pdf(249.37 KB) Additional Information: full citation, abstract, references, citings, index terms

The need for automatic support of business processes that extend over the boundaries of an enterprise is a recognized need of emerging virtual organizations. To make workflow technologies useful during the enactment of business processes involving many partners that reciprocally provide and consume services, it is important to provide a model, and supporting technologies, to manage the introduction of services in workflow models.This paper introduces a framework for the introduction of eServices ...

Keywords: eservices, process models, workflow management

6 Service deployment for virtual enterprises

J. Yang, W. J. van den Heuvel, M. P. Papazoglou

January 2001 **Australian Computer Science Communications , Proceedings of the workshop on Information technology for virtual enterprises ITVE '01 , Proceedings of the workshop on Information technology for virtual enterprises ITVE '01**, Volume 23 Issue 6

Publisher: IEEE Computer Society , IEEE Computer Society , IEEE Computer Society Press

Full text available: pdf(892.19 KB)

Publisher Site Additional Information: full citation, abstract, references, citings

The ubiquity of the WWW offers far reaching opportunities for emerging web-based applications based on service invocations. Although network-centric technologies will make the diverse services easily accessible via the Web, the development of E-commerce services (e-services) and networked services which share existing e-services is still an ad-hoc, very demanding, and time consuming task. In this paper we propose an integrated framework for e-services spanning legacy systems and modern enterpris ...

7 Sharing educational resources: The interoperability of learning object repositories and services: standards, implementations and lessons learned

Marek Hatala, Griff Richards, Timmy Eap, Jordan Willms

May 2004 **Proceedings of the 13th international World Wide Web conference on Alternate track papers & posters**

Publisher: ACM Press

Full text available: pdf(258.81 KB) Additional Information: full citation, abstract, references, index terms

Interoperability is one of the main issues in creating a networked system of repositories. The eduSource project in its holisticapproach to building a network of learning object repositories in Canada is implementing an open network for learning services. Itsopenness is supported by a communication protocol called theeduSource Communications Layer (ECL) which closely implements the IMS Digital Repository Interoperability (DRI) specification and architecture. The ECL in conjunction withconnection ...

Keywords: interoperability, learning object repositories

8 Enterprise resource planning and organizational knowledge: patterns of convergence and divergence

Richard Baskerville, Suzanne Pawlowski, Ephraim McLean

December 2000 **Proceedings of the twenty first international conference on Information systems**

Publisher: Association for Information Systems

Full text available: pdf(231.54 KB) Additional Information: full citation, references, citings, index terms

Keywords: business processes, competitive use of IS, enterprise resource planning, enterprise software, knowledge management, mega-packages, organizational design, outsourcing, power users, software architecture, software packages, staffing issues, user types

9 B2B e-commerce and enterprise integration: A study based on the value system for the interaction of the multi-tiered supply chain under the trend of e-business

Pin-Yang Liu, Yi-Chang Hsieh

August 2005 **Proceedings of the 7th international conference on Electronic commerce ICEC '05**

Publisher: ACM Press

Full text available: pdf(591.52 KB) Additional Information: full citation, abstract, references

Based on the concepts of the value chain and the value system, a systematic procedure was developed to analyze the multi-tiered supply chain industry. The value chain and value system in the selected TFT-LCD industry were analyzed to identify the critical value activities. Then, we probed into the supply chain integration strategy to plan the future business strategies, which were divided into the upward and the downward integration activities. The interaction among the enterprises in the indust ...

Keywords: TFT-LCD industry, e-business, multi-tiered, supply chain management, value system

10 Organizational transition to enterprise resource planning systems: theoretical choices for process research

Marie-Claude Boudreau, Daniel Robey

January 1999 **Proceeding of the 20th international conference on Information Systems**

Publisher: Association for Information Systems

Full text available: pdf(154.75 KB) Additional Information: full citation, references, citings, index terms

11 Business-to-business interactions: issues and enabling technologies

B. Medjahed, B. Benatallah, A. Bouguettaya, A. H. H. Ngu, A. K. Elmagarmid

May 2003 **The VLDB Journal — The International Journal on Very Large Data Bases**, Volume 12 Issue 1

Publisher: Springer-Verlag New York, Inc.

Full text available: pdf(558.34 KB) Additional Information: full citation, abstract, citings, index terms

Business-to-Business (B2B) technologies pre-date the Web. They have existed for at least as long as the Internet. B2B applications were among the first to take advantage of advances in computer networking. The Electronic Data Interchange (EDI) business standard is an illustration of such an early adoption of the advances in computer networking. The ubiquity and the affordability of the Web has made it possible for the masses of businesses to automate their B2B interactions. However, several issu ...

Keywords: B2B Interactions, Components, E-commerce, EDI, Web services, Workflows, XML

12 Enterprise traffic with a differentiated service mechanism

Chyan Yang, Chen-Hua Fu, Yueh-Heng Tu

March 2001 **International Journal of Network Management**, Volume 11 Issue 2

Publisher: John Wiley & Sons, Inc.

Full text available: pdf(301.17 KB) Additional Information: full citation, abstract, references, index terms

As an enterprise grows, its network bandwidth requirement also increases dramatically. Network performance of an enterprise will impact its operational performance. How do we efficiently manage an enterprise network's resources in an E‐business era? This research proposes a differentiated service mechanism to manage traffic flows in an enterprise. This mechanism would enhance the performance of an enterprise network and help an enterprise efficiently transmits important in ...

13 Improving knowledge intensive processes through an enterprise knowledge medium

Martin J. Eppler, Patrick M. Seifried, Axel Röpnack

April 1999 **Proceedings of the 1999 ACM SIGCPR conference on Computer personnel research**

Publisher: ACM Press

Full text available: pdf(1.14 MB) Additional Information: full citation, references, index terms

Keywords: enterprise knowledge medium, information quality, knowledge, knowledge intensity, knowledge management, knowledge work, lessons learned, planning process,

process, process complexity, process management, process reengineering

14 The impact of enterprise resource planning systems on firm performance
Robin Poston, Severin Grabski
December 2000 **Proceedings of the twenty first international conference on Information systems**
Publisher: Association for Information Systems
Full text available: pdf(134.95 KB) Additional Information: full citation, references, citings, index terms

Keywords: ERP, coordination costs, economic impact

15 Special issue on critical analyses of ERP systems: the macro level: Planning for the market?: enterprise resource planning systems and the contradictions of capital
Bruce Robinson, Francis Wilson
September 2001 **ACM SIGMIS Database**, Volume 32 Issue 4
Publisher: ACM Press
Full text available: pdf(1.27 MB) Additional Information: full citation, abstract, references, index terms

Enterprise Resource Planning is the most overarching attempt so far to control a firm's economic environment using information technology. An analysis of its functions, potential, and limitations thus requires an economic model that provides a conceptual framework for understanding the enterprise's goals, activities and environment. Marx's analysis of the processes of accumulation and circulation of capital is used here to assess ERP systems, with the conclusion that, rather than being a fad, ER ...

Keywords: Enterprise Resource Planning, Marxist economics, circuit of capital, supply chain management

16 Enterprise frameworks characteristics, criteria, and challenges
Mohamed E. Fayad, David S. Hamu, Davide Brugali
October 2000 **Communications of the ACM**, Volume 43 Issue 10
Publisher: ACM Press
Full text available: pdf(179.02 KB) html(46.17 KB) Additional Information: full citation, references, citings, index terms

17 A proposed framework for the analysis and evaluation of business models
Jean-Paul Van Belle
October 2004 **Proceedings of the 2004 annual research conference of the South African institute of computer scientists and information technologists on IT research in developing countries SAICSIT '04**
Publisher: South African Institute for Computer Scientists and Information Technologists
Full text available: pdf(51.81 KB) Additional Information: full citation, abstract, references, index terms

This paper proposed and validates a new framework for the evaluation and comparison of enterprise models. After a broad literature survey, a large number of evaluation criteria were established and consolidated into a comprehensive framework. The main structuring principle of the framework is the dimension distinguishing syntactic, semantic and pragmatic criteria. The resulting framework is validated against some conceptual principles.

Keywords: CASE measures, design, measurement, model analysis, model complexity, quality, theory, verification

18 An agent-based approach for supporting cross-enterprise workflows

Liangzhao Zeng, Anne Ngu, Boualem Benatallah, Milton O'Dell

January 2001 **Proceedings of the 12th Australasian conference on Database technologies ADC '01**

Publisher: IEEE Computer Society

Full text available: pdf(774.93 KB) Publisher Site Additional Information: full citation, abstract, references, index terms

In order to support global competitiveness and rapid market responsiveness, virtual enterprises need to efficiently integrate different organization's workflows to provide customized services. Currently, most of the integrations are case-based which have high setup cost and involve time consuming low level programming. Cross-enterprise workflow that is able to streamline and coordinate business processes across organizations in dynamic Web environment provides a low cost and flexible solution. W ...

19 B2B e-commerce and enterprise integration: A web services-based business interactions manager to support electronic commerce applications

Youcef Baghdadi

August 2005 **Proceedings of the 7th international conference on Electronic commerce ICEC '05**

Publisher: ACM Press

Full text available: pdf(478.35 KB) Additional Information: full citation, abstract, references

Electronic commerce applications (e-commerce) need connecting technologies to support the external, agreed-upon or flexible business processes. This requires a specification of these types of business processes with a business interactions and connection-oriented perspective in order to compose them from the existing assets of the enterprise, partners, and suppliers. This work advocates a conceptualization of the business interactions perspective (of a business modeling) as an approach to specif ...

Keywords: BIM, WSOA, Web services, business interactions, business modeling, business process, e-commerce, requirements for connecting technology

20 Developing and integrating enterprise components and services: Implicit multilevel modeling in flexible business environments

Ricardo Jardim-Gonçalves, Adolfo Steiger-Garção

October 2002 **Communications of the ACM**, Volume 45 Issue 10

Publisher: ACM Press

Full text available: pdf(132.21 KB) html(41.12 KB) Additional Information: full citation, abstract, references, citings, index terms

A methodology for supporting the integration and interoperability of applications in changing business environments.

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1 Special issue on knowledge representation

Ronald J. Brachman, Brian C. Smith
February 1980 **ACM SIGART Bulletin**, Issue 70

Publisher: ACM Press
Full text available: pdf(13.13 MB) Additional Information: full citation, abstract

In the fall of 1978 we decided to produce a special issue of the SIGART Newsletter devoted to a survey of current knowledge representation research. We felt that there were twe useful functions such an issue could serve. First, we hoped to elicit a clear picture of how people working in this subdiscipline understand knowledge representation research, to illuminate the issues on which current research is focused, and to catalogue what approaches and techniques are currently being developed. Secon ...

2 Agents, interactions, mobility, and systems (AIMS): Information agents cooperating with heterogenous data sources for customer-order management

Dionisis Kehagias, Andreas L. Symeonidis, Kyriakos C. Chatzidimitriou, Pericles A. Mitkas
March 2004 **Proceedings of the 2004 ACM symposium on Applied computing**

Publisher: ACM Press
Full text available: pdf(251.78 KB) Additional Information: full citation, abstract, references

As multi-agent systems and information agents obtain an increasing acceptance by application developers, existing legacy Enterprise Resource Planning (ERP) systems still provide the main source of data used in customer, supplier and inventory resource management. In this paper we present a multi-agent system, comprised of information agents, which cooperates with a legacy ERP in order to carry out orders posted by customers in an enterprise environment. Our system is enriched by the capability o ...

Keywords: customer-order management, enterprise resource planning, information agents

3 Business information analysis and integration technique (BIAIT): the new horizon

Walter M. Carlson
April 1979 **ACM SIGMIS Database**, Volume 10 Issue 4

Publisher: ACM Press
Full text available: pdf(568.64 KB) Additional Information: full citation, citings

4 Using e-CRM for a unified view of the customer

Shan L. Pan, Jae-Nam Lee
April 2003 **Communications of the ACM**, Volume 46 Issue 4
Publisher: ACM Press
Full text available: pdf(92.62 KB) html(26.30 KB) Additional Information: full citation, abstract, references, citings, index terms

Applying detailed knowledge of the customer to a larger business domain.

5 Information systems outsourcing: a survey and analysis of the literature

Jens Dibbern, Tim Goles, Rudy Hirschheim, Bandula Jayatilaka
November 2004 **ACM SIGMIS Database**, Volume 35 Issue 4
Publisher: ACM Press
Full text available: pdf(1.51 MB) Additional Information: full citation, abstract, references

In the last fifteen years, academic research on information systems (IS) outsourcing has evolved rapidly. Indeed the field of outsourcing research has grown so fast that there has been scant opportunity for the research community to take a collective breath, and complete a global assessment of research activities to date. This paper seeks to address this need by exploring and synthesizing the academic literature on IS outsourcing. It offers a roadmap of the IS outsourcing literature, highligh ...

Keywords: determinants, literature review, outcomes, outsourcing, relationships, research approaches, theoretical foundations

6 Practitioner reports: Service-oriented architecture and business process choreography in an order management scenario: rationale, concepts, lessons learned

Olaf Zimmermann, Vadim Doubrovski, Jonas Grundler, Kerard Hogg
October 2005 **Companion to the 20th annual ACM SIGPLAN conference on Object-oriented programming, systems, languages, and applications OOPSLA '05**
Publisher: ACM Press
Full text available: pdf(437.99 KB) Additional Information: full citation, abstract, references, index terms

Effective and affordable business-to-business process integration is a key success factor in the telecommunications industry. A large telecommunication wholesaler, supplying its services to more than 150 different service retailers, enhanced the process integration capabilities of its core order management system through widespread use of SOA, business process choreography and Web services concepts. This core order management system processes 120 different complex order types.On this project, ch ...

Keywords: B2B, BPEL, HTTP, J2EE, SOAP, WSDL, XML, application server, best practices, business process, order management, process choreography, process integration, service-oriented architecture, telecommunications, web application, web services, workflow

7 Frontmatter (TOC, Letters, Philosophy of computer science, Interviewers needed, Taking software requirements creation from folklore to analysis, SW components and product lines: from business to systems and technology, Software engineering survey)

September 2005 **ACM SIGSOFT Software Engineering Notes**, Volume 30 Issue 5
Publisher: ACM Press

Full text available: pdf(1.98 MB) Additional Information: full citation

8 Unchained value: the new logic of digital business

Mary J. Cronin
February 2001 **Ubiquity**, Volume 1 Issue 46
Publisher: ACM Press
Full text available: html(56.83 KB) Additional Information: full citation, index terms

9 Design expo: The stakeholder forest: designing an expenses application for the enterprise

Jonathan Arnowitz, Monica Heidelberg, Diana Gray, Michael Arent, Naomi Dorsch
April 2005 **CHI '05 extended abstracts on Human factors in computing systems**
Publisher: ACM Press
Full text available: pdf(1.29 MB) Additional Information: full citation, abstract, references

This paper discusses the redesign of PeopleSoft's Enterprise Expenses product from a product that was notorious for it's complexity into a product that was both usable and one of PeopleSoft's best selling products. The process used was a combination of best practices from user-centered design, business and marketing to deliver a usable application on a pure-html "no-code on the client" platform. The design effort was also a collaboration of design, usability engineers, business strategy, functio ...

Keywords: business software, case study, design expo, travel and expense software, user experience, user-centered design

10 EIU's ViewsWire: new wine in a new bottle

Peter Lovelock, Ali F. Farhoomand
December 2000 **Proceedings of the twenty first international conference on Information systems**
Publisher: Association for Information Systems
Full text available: pdf(516.64 KB) Additional Information: full citation, references, index terms

11 Virtual enterprises: building blocks for dynamic e-business

Nitin Nayak, Kumar Bhaskaran, Raja Das
January 2001 **Australian Computer Science Communications , Proceedings of the workshop on Information technology for virtual enterprises ITVE '01 , Proceedings of the workshop on Information technology for virtual enterprises ITVE '01**, Volume 23 Issue 6
Publisher: IEEE Computer Society , IEEE Computer Society , IEEE Computer Society Press
Full text available: pdf(829.66 KB) Publisher Site Additional Information: full citation, abstract, references

Dynamic e-business, as envisioned by several industry analysts and corporate leaders, involves the rapid teaming of companies with both familiar and new business partners in pursuit of specific market opportunities. For realizing this new generation business model, the ability to form, operate, and disband virtual enterprises will be the single-most important requirement. These short-lived, opportunity-based organizations leverage the individual capabilities of several member companies to form v ...

Keywords: collaborative commerce, dynamic e-business, next-generation e-markets,

vendor coalitions, virtual corporation, virtual enterprises

12 Web mining for web personalization

Magdalini Eirinaki, Michalis Vazirgiannis
February 2003 **ACM Transactions on Internet Technology (TOIT)**, Volume 3 Issue 1
Publisher: ACM Press

Full text available: pdf(293.73 KB) Additional Information: full citation, abstract, references, citings, index terms, review

Web personalization is the process of customizing a Web site to the needs of specific users, taking advantage of the knowledge acquired from the analysis of the user's navigational behavior (usage data) in correlation with other information collected in the Web context, namely, structure, content, and user profile data. Due to the explosive growth of the Web, the domain of Web personalization has gained great momentum both in the research and commercial areas. In this article we present a survey ...

Keywords: WWW, Web personalization, Web usage mining, user profiling

13 Research contributions: A stage maturity model for enterprise resource planning systems use

Christopher P. Holland, Ben Light
April 2001 **ACM SIGMIS Database**, Volume 32 Issue 2
Publisher: ACM Press

Full text available: pdf(1.16 MB) Additional Information: full citation, abstract, references, index terms

Enterprise Resource Planning (ERP) systems dominate the information technology landscape of many companies. Organizations are at different stages in the implementation process ranging from the initial analysis of implementation options, through completed standard implementations and to the sophisticated exploitation of ERP systems using advanced knowledge management, customer relationship management and supply chain management systems. The authors present a maturity model for ERP systems that id ...

Keywords: ERP, IS evolution, IS maturity, competitive advantage, enterprise resource planning, legacy systems, standard package, standard software, systems implementation

14 Modelling an enterprise for re-engineering: a case study

Matthew O. Adigun, Diligent P. Biyela
September 2003 **Proceedings of the 2003 annual research conference of the South African institute of computer scientists and information technologists on Enablement through technology SAICSIT '03**
Publisher: South African Institute for Computer Scientists and Information Technologists

Full text available: pdf(139.06 KB) Additional Information: full citation, abstract, references, index terms

An enterprise engineering strategy called EEF(Enterprise Engineering Framework) has been crafted to be the foundation step for Component-Based Development, CBD. The goal of the research is to formulate a BPR-driven approach to enterprise architecture construction and to show how enterprise architectural artefacts could form the basis for enterprise component development. The framework defines three stakeholders, whose contributions are vital, namely management, enterprise modeller and informatio ...

Keywords: TOWS matrix, assets, business process redesign, component-based development, design, enterprise architecture, enterprise modeling, goal/problem model, management, process model, resource model, reuse

15 Business Information Analysis and Interaction Technique (BIAIT): Finding the big Payoff Areas

Walter M. Carlson

January 1980 **Proceedings of the ACM 1980 annual conference**

Publisher: ACM Press

Full text available: pdf(797.11 KB) Additional Information: full citation, abstract, references, index terms

While growth of the computer industry and the computing profession have been phenomenal, this growth has not been accompanied by improved communication between top executives in user organizations and their DP managers about effective use of the new computer-based information technologies. There remains a critical need for ways to demonstrate the impact of computer applications on management's ability to get the best results out of the resources under their control. One candidate ...

16 Industrial practice 2: Edgecomputing: extending enterprise applications to the edge of the internet

A. Davis, J. Parikh, W. E. Weihl

May 2004 **Proceedings of the 13th international World Wide Web conference on Alternate track papers & posters**

Publisher: ACM Press

Full text available: pdf(224.06 KB) Additional Information: full citation, abstract, references, index terms

Content delivery networks have evolved beyond traditional distributed caching. With services such as Akamai's EdgeComputing it is now possible to deploy and run enterprise business Web applications on a globally distributed computing platform, to provide subsecond response time to end users anywhere in the world. Additionally, this distributed application platform provides high levels of fault-tolerance and scalability on-demand to meet virtually any need. Application resources can be provisione ...

Keywords: Internet applications, N-tier applications, Web services, distributed applications, edge computing, grid computing, split-tier applications, utility computing, web applications

17 Role Engineering: Role mining - revealing business roles for security administration using data mining technology

Martin Kuhlmann, Dalia Shohat, Gerhard Schimpf

June 2003 **Proceedings of the eighth ACM symposium on Access control models and technologies**

Publisher: ACM Press

Full text available: pdf(219.24 KB) Additional Information: full citation, abstract, references, citings, index terms

In this paper we describe the work devising a new technique for role-finding to implement Role-Based Security Administration. Our results stem from industrial projects, where large-scale customers wanted to migrate to Role-Based Access Control (RBAC) based on already existing access rights patterns in their production IT-systems.

Keywords: data mining, enterprise systems management, identity management, migration, provisioning, role engineering, role-based access control, security administration, security data models, security management, single point of administration and control

18 Business process simulation: a fundamental step supporting process centered

management
Marc Aguilar, Tankred Rautert, Alexander J. G. Pater
December 1999 **Proceedings of the 31st conference on Winter simulation: Simulation--a bridge to the future - Volume 2**
Publisher: ACM Press
Full text available: pdf(298.57 KB) Additional Information: full citation, references, citings, index terms

19 Organizational/business issues: Using a change-management approach to promote customer-centered design
Stephen Sato, Andrew Panton
June 2003 **Proceedings of the 2003 conference on Designing for user experiences**
Publisher: ACM Press
Full text available: pdf(382.79 KB) Additional Information: full citation, abstract, references

Future business success is strongly linked to establishing and sustaining a superior customer experience. Through an internal company wide initiative called ìTotal Customer Experience,î Hewlett-Packard (HP) has focused on the delivery of a superior customer experience as a differentiating advantage. Using a proven change-management framework, the authors promoted a customer-centered approach to product development in designing tape drive products. This paper discusses the approach t ...

Keywords: business case, change-management, customer experience, experience design, organizational change, organizational culture, process improvement, product design, tape drive, user experience, user-centered design

20 Designing data marts for data warehouses
October 2001 **ACM Transactions on Software Engineering and Methodology (TOSEM)**, Volume 10 Issue 4
Publisher: ACM Press
Full text available: pdf(203.43 KB) Additional Information: full citation, abstract, references, index terms, review

Data warehouses are databases devoted to analytical processing. They are used to support decision-making activities in most modern business settings, when complex data sets have to be studied and analyzed. The technology for analytical processing assumes that data are presented in the form of simple data marts, consisting of a well-identified collection of facts and data analysis dimensions (star schema). Despite the wide diffusion of data warehouse technology and concepts, we still miss me ...

Keywords: conceptual modeling, data mart, data warehouse, design method, software quality management

Results 1 - 20 of 200 Result page: **1** 2 3 4 5 6 7 8 9 10 next

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RESULT LIST
Approximately **220** results found in the Worldwide database for:
enterprise in the title AND **business** in the title or abstract
(Results are sorted by date of upload in database)

1 **ENTERPRISE CONTENT MANAGEMENT NETWORK-ATTACHED SYSTEM**
Inventor: WHELAN DANIEL S; FAY CHARLES R — Applicant: FILENET CORP (US)
EC: — IPC: G06F7/00
Publication info: **WO2005111783** - 2005-11-24

2 **System and method for alignment of an enterprise to a component business model**
Inventor: RACKHAM GUY J J (US) — Applicant:
EC: — IPC: G06F17/60
Publication info: **US2005246215** - 2005-11-03

3 **Management system for a business enterprise**
Inventor: BAUM JASON (US) — Applicant:
EC: — IPC: G06F17/60
Publication info: **US2005240430** - 2005-10-27

4 **Enterprise service architecture platform architecture for multi-application computer system**
Inventor: WALLMEIER REINER (DE); WIRTH MONIKA (DE); (+3) — Applicant:
EC: — IPC: G06F17/60
Publication info: **US2005234787** - 2005-10-20

5 **Platform independent business to business messenger in an enterprise computer system**
Inventor: NAJMI FARRUKH S (US) — Applicant: SUN MICROSYSTEMS INC (US)
EC: — IPC: G06F15/16
Publication info: **US6959340** - 2005-10-25

6 **Vertical enterprise system**
Inventor: DANIELS ROBERT W (US); AUDINET CLIFFORD (US) — Applicant:
EC: — IPC: G06F15/16
Publication info: **US2005198121** - 2005-09-08

7 **Risk analysis method based on technical economy process linear model of science and technology enterprise business establishment**
Inventor: ZHANG LUYANG (CN); CUI SHENG (CN) — Applicant: UNIV FUDAN (CN)
EC: — IPC: G06F17/60
Publication info: **CN1655162** - 2005-08-17

8 **Method and system for enterprise business process management**
Inventor: WALSH JOHN G (US); JEREMY WALSH (US) — Applicant: DATA QUALITY SOLUTIONS INC (US)
EC: G06Q10/00F — IPC: G06F15/16
Publication info: **CN1650279** - 2005-08-03

9 **Auditing method of finance enterprise money deposit business**
Inventor: SONG YAPING (CN); ZHANG WEI (CN); (+1) — Applicant: SONG YAPING (CN)
EC: — IPC: G06F17/60
Publication info: **CN1624703** - 2005-06-08

10 **Safety mobile enterprise office system and mobile office program**
Inventor: LI BING (CN); CHEN FENGTAO (CN); (+1) — Applicant: LI BING (CN)
EC: — IPC: G06F17/60; H04L29/06

Publication info: CN1606015 - 2005-04-13

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RESULT LIST
1 result found in the Worldwide database for:
erp in the title AND **customer** in the title or abstract
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1 **Proces for diagnosic system and method applying artificial intelligence techniques to a patient medical record and that combines customer relationship management (CRM) and enterprise resource planning (ERP) software in a revolutionary way to provide ...**

Inventor: OMABOE NORTEY J (CH) **Applicant:**

EC: G06Q50/00G8 **IPC:** G06F17/60

Publication info: **US2005108052** - 2005-05-19

Data supplied from the ***esp@cenet*** database - Worldwide

RESULT LIST
Approximately **56** results found in the Worldwide database for:
business in the title AND **profile** in the title or abstract
(Results are sorted by date of upload in database)

31 PROFILER BUSINESS MODEL
Inventor: JAKATDAR NICKHIL (US); NIU XINHUI (US) **Applicant:** TIMBRE TECHNOLOGIES INC (US); JAKATDAR NICKHIL (US); (+1)
EC: H01L21/66P **IPC:** H01L21/66
Publication info: **WO0197280** - 2001-12-20

32 COMMUNITY INFORMATION SYSTEM AND BUSINESS
Inventor: HIROBE KINUMI; ASAKURA KEIKI **Applicant:** NIPPON ELECTRIC CO
EC: **IPC:** G06F17/60; G06F12/00; (+2)
Publication info: **JP2002352010** - 2002-12-06

33 Business method of providing a channel for delivering and distributing events based on a subscription model for service providers to enhance sales opportunities
Inventor: KRAFT REINER (US); RUVOLO JOANN (US) **Applicant:** IBM (US)
EC: G06Q30/00A **IPC:** G06F17/60
Publication info: **US2002178045** - 2002-11-28

34 Business case with expandable internal compartment for overnight clothing
Inventor: KRULIK RICHARD J (US) **Applicant:**
EC: A45C7/00C2S **IPC:** A45C7/00; A45C3/00
Publication info: **US2002153216** - 2002-10-24

35 BUSINESS MANAGEMENT SYSTEM
Inventor: HEMMETER CHRISTOPHER RURODE; NAGELMANN FRANK; (+3) **Applicant:** CRITICALARC TECHNOLOGIES INC (US)
EC: G06Q20/00K2B; G06Q20/00K3F; (+2) **IPC:** G06F17/60
Publication info: **WO0180141** - 2001-10-25

36 System and method for rapid ordering of business supplies
Inventor: SHARMA SAMEER (US); BELWAL NARESH (US) **Applicant:**
EC: G06Q10/00D; G06Q10/00E; (+1) **IPC:** G06F17/60
Publication info: **US2001037259** - 2001-11-01

37 Business method for e-commerce through customized activity-based advertising
Inventor: BANERJEE DWIP N (US); DUTTA RABINDRANATH (US) **Applicant:** IBM (US)
EC: G06Q30/00A **IPC:** G06F17/60
Publication info: **US2002147638** - 2002-10-10

38 BUSINESS TECHNOLOGY EXCHANGE AND COLLABORATION SYSTEM
Inventor: EISENHART FRITZ **Applicant:** VERTICAL I INC (US)
EC: G06Q10/00F; G06Q30/00C **IPC:** G06F17/60
Publication info: **WO0173661** - 2001-10-04

39 Business to business technology exchange and collaboration system and method
Inventor: EISENHART FRITZ (US) **Applicant:**
EC: G06Q10/00F; G06Q30/00C **IPC:** G06F17/60
Publication info: **US2001047276** - 2001-11-29

40 Method and apparatus for dynamically maintaining and executing data

definitions and/or business rules for an electronic procurement system

Inventor: CARR RICHARD (US); GIDADHUBLI RAJIV RAGHAVENDRARA (US); (+2)
Applicant:

EC: G06Q10/00F **IPC:** G06F17/60
Publication info: **US2002156687** - 2002-10-24

Data supplied from the ***esp@cenet*** database - Worldwide

RESULT LIST
58 results found in the Worldwide database for:
business in the title AND **profile** in the title or abstract
(Results are sorted by date of upload in database)

41 Information communication system, information communication method, and information provision business method
Inventor: MATSUMOTO HIDEHIRO (JP) **Applicant:** NIPPON ELECTRIC CO (US)
EC: G06F17/30W1F; G06Q30/00A **IPC:** G06F17/30; G06F17/60
Publication info: **US2001013037** - 2001-08-09

42 Toothed belt, toothed belt power transmission apparatus, and business equipment employing the same
Inventor: OCHIAI MASAKI (JP); YANAGI KYOTARO (JP); (+2) **Applicant:** BANDO CHEMICAL IND (JP)
EC: B41J19/00B; B41J19/20; (+2) **IPC:** F16G1/28; F16G5/20
Publication info: **US6485384** - 2002-11-26

43 ENTERPRISE SYSTEM THAT INCORPORATES BUSINESS PROCESS LIFE CYCLE MANAGEMENT CAPABILITIES
Inventor: RANA SAYTENDRA P; MEHTA VINKESH O; (+1) **Applicant:** EXTERPRISE INC (US)
EC: G06Q10/00C; G06Q10/00F **IPC:** G06F9/00
Publication info: **WO0106352** - 2001-01-25

44 System for managing consumer to business and consumer to consumer relationships
Inventor: VAN BRUMMEN JOHN (NL) **Applicant:** BRUMMEN JOHN VAN (NL)
EC: G06Q30/00A **IPC:** G06F17/60
Publication info: **EP1172744** - 2002-01-16

45 SAMPLING BUSINESS SYSTEM
Inventor: NOZAKI KATSUHIRO **Applicant:** STAGE INC E
EC: **IPC:** G06F17/60
Publication info: **JP2001350896** - 2001-12-21

46 A NAME CARD FOR BUSINESS
Inventor: KIM HYUN SU (KR) **Applicant:** KIM HYUN SU (KR)
EC: B42D15/02 **IPC:** B42D15/02
Publication info: **WO0076780** - 2000-12-21

47 METHOD AND SYSTEM FOR SUPPORTING SYNTHETIC CAR BUSINESS AND RECORDING MEDIUM STORED WITH PROGRAM FOR SYNTHETIC CAR BUSINESS
Inventor: ORII HISASHI; HOSHINA ISSUI **Applicant:** NIPPON ELECTRIC CO
EC: **IPC:** G06F17/60
Publication info: **JP2001184391** - 2001-07-06

48 DIGITAL DICTATION CARD AND METHOD OF USE IN BUSINESS
Inventor: PETER ERIC J (US) **Applicant:** PETER ERIC J (US)
EC: G11C7/16 **IPC:** G10L15/08; G10L15/26
Publication info: **WO0031726** - 2000-06-02

49 Method, system and program product for evaluating the business requirements of an enterprise for generating business solution deliverables
Inventor: RUFFIN MICHAEL (US); JAYARAM KRISTIN R (US); (+6) **Applicant:** IBM (US)
EC: G06Q10/00C **IPC:** G06F17/60
Publication info: **US6249769** - 2001-06-19

50 ELECTRONIC BUSINESS TRANSACTION DEVICE

Inventor: YOKOMURA KATSUYA

Applicant: HITACHI LTD

EC:

IPC: G06F19/00; G06F17/60

Publication info: **JP11250155** - 1999-09-17

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